

**Johnson Controls-Hitachi Air Conditioning India Limited
(Formerly known as Hitachi Home & Life Solutions (India) Limited)**

“Let’s produce products our customers can trust on”

Quality Policy

We shall continually improve to achieve customer satisfaction by providing reliable products and services to our customers in time

Reliable

- Meeting defined specification.

Customers

- Each of our internal customers;
- Dealers;
- External customers.

In Time

- Launch of new products as per committed time;
- Meet each of our internal customer’s time requirements;
- Deliver products & services to external customers in time.

**For, Johnson Controls-Hitachi Air Conditioning India Limited
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Atsushi Ohtsuka

Managing Director

Date : 26.08.2016